# **BIZZHUB DEVOPS** Return & Cancellation

**BIZZHUB DEVOPS (OPC) PRIVATE LIMITED**, operating in **Delhi, India**, offering services such as business setup, incorporation, web/app development, digital marketing, funding support, and more.

Effective Date: October 1st, 2025

Last Updated: October 3rd, 2025

At **BIZZHUB DEVOPS (OPC) PRIVATE LIMITED**, we strive to deliver high-quality services tailored to the needs of each client. Due to the nature of our work — which involves time, resources, and specialized expertise — we have the following Refund and Cancellation Policy in place.

# 1. Cancellations

#### a. Before Project Start

Clients may request cancellation **before** any work has commenced by notifying us in writing at <a href="mailto:info@bizzdevopos.com">info@bizzdevopos.com</a>. In such cases, a partial refund may be issued **after deducting administrative or consultation charges**, if applicable.

#### b. After Project Start

Once the project has started or work has commenced (including strategy, planning, consultation, or execution), cancellation is **not permitted**, and **no refunds** will be issued.

# 2. Refunds

We generally do **not offer refunds** for any services already delivered or initiated. However, under **exceptional circumstances**, a partial refund may be considered **at the sole discretion of the management** if:

The service was not delivered as per the agreed scope, and

• The issue is brought to our attention within 5 working days of delivery

All refund decisions will be made after internal evaluation, and any approved refund will be processed within **7–14 business days** via the original payment method.

#### 3. Non-Refundable Items and Services

The following are **strictly non-refundable**:

- Government fees, registration charges, and stamp duties
- Third-party payments (e.g., hosting, domain, paid plugins, ad spends)
- Services rendered partially or in full (including initial drafts, reports, filings)
- Any payments made under milestone-based projects once the milestone is reached

# 4. Project Delays & Client Responsibility

Delays caused by **client inaction**, including lack of documents, delayed approvals, or unresponsiveness, will **not qualify** for cancellations or refunds. Clients are expected to actively participate and respond to project requirements within agreed timelines.

# 5. Modification or Termination by Us

We reserve the right to cancel or terminate any service engagement:

- If the client is found to violate our Terms and Conditions
- If payments are not made on time
- If cooperation or communication is lacking

In such cases, any refund (if applicable) will be at our discretion...

## 6. Contact Us

If you have questions or concerns about this Privacy Policy or our data practices, please contact us:

## **BIZZHUB DEVOPS (OPC) PRIVATE LIMITED**

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